## PROTECTING YOUR EMPLOYEES Is Every Credit Union's Responsibility

# ...IT'S THE LAW!

ROBBERY is one of the MOST FEARED of all crimes.

**REDUCE THE RISK...**TRAIN, PREPARE AND NEVER THINK IT CAN'T HAPPEN TO YOUR CREDIT UNION!!







# **REDUCE THE RISK...**

# READ WHAT TWO CREDIT UNION CEOS HAD TO SAY:

"Unfortunately, robbery is a risk we all face. The trick is to get staff members the information they need and trained on how to handle these situations without scaring them. The trainers from CARTA achieved just that, ensuring that our staff members had the tools they needed while actually having a few laughs. As police officers they were able to bring their real world experience into the training environment, gaining instant credibility and proving valuable insight."

#### Joe Bell, CEO, Bayshore Credit Union Limited

"I can not overstate the value of the robbery training that we received through Veritas Training Consultants. Instructors Todd and Brian are dedicated professionals who have extensive law enforcement experience and facilitate in a way which allows attendees to interact while learning essential life-saving skills. The practical knowledge gained helps to minimize both business and employee risk and is well worth the investment."

Diane Kocet, CEO, The Energy Credit Union Limited

## **PRE-POST ROBBERY KITS** AVAILABLE TO SUPPORT THIS TRAINING!!

TODD MOORE,

### ABOUT THE FACILITATOR



President – Veritas Training Consultants Inc. & CARTA Inc.

Currently a Police Detective with more than 20 years experience, Todd works in the Intelligence Bureau responsible for Organized Crime Investigations. Todd was a former investigator in the Central Robbery Bureau focusing on financial

and commercial armed robberies. A designated Certified Security Professional (C.S.P.) with the Canadian Society of Industrial Security, Todd was the 2003 recipient of the Canadian Bankers Law Enforcement Award and Gold Medal in relation to a complex robbery investigation.



### KEY EMPLOYEE BENEFITS

- Minimizes Risk of Injury during a Robbery get the knowledge, procedures and confidence to respond to a robbery safely and effectively.
- Training in Post Robbery Procedures the rate of apprehension of robbery suspects is greatly increased if employees follow post robbery procedures.
- Develop Effective Strategies for Observation using planned strategies at a time of stress means employees greatly increase the scope and reliability of their 'offender' descriptions.
- Effective response to Bomb Threat Situations not all threats involve robbery. Employees may encounter bomb or other threats motivated by greed or other personal situations.

#### **KEY CREDIT UNION BENEFITS**

- Helps manage Bill C-45 Legislation (Criminal Liability of Organizations) liability for all decision makers that could arise from a robbery incident where an employee is seriously injured or killed in your workplace.
- Helps management comply with requirements under the Canada Labour Code Regulation 19 (Hazard Prevention Program) which covers all federally regulated industries including financial institutions.

#### TO BOOK YOUR ROBBERY RESPONSE TRAINING SESSION OR FOR MORE INFORMATION PLEASE CONTACT:

Candis Mirtl at 1-888-311-3030 ext 236 or email cmirtl@levelfive.ca



www.levelfive.ca