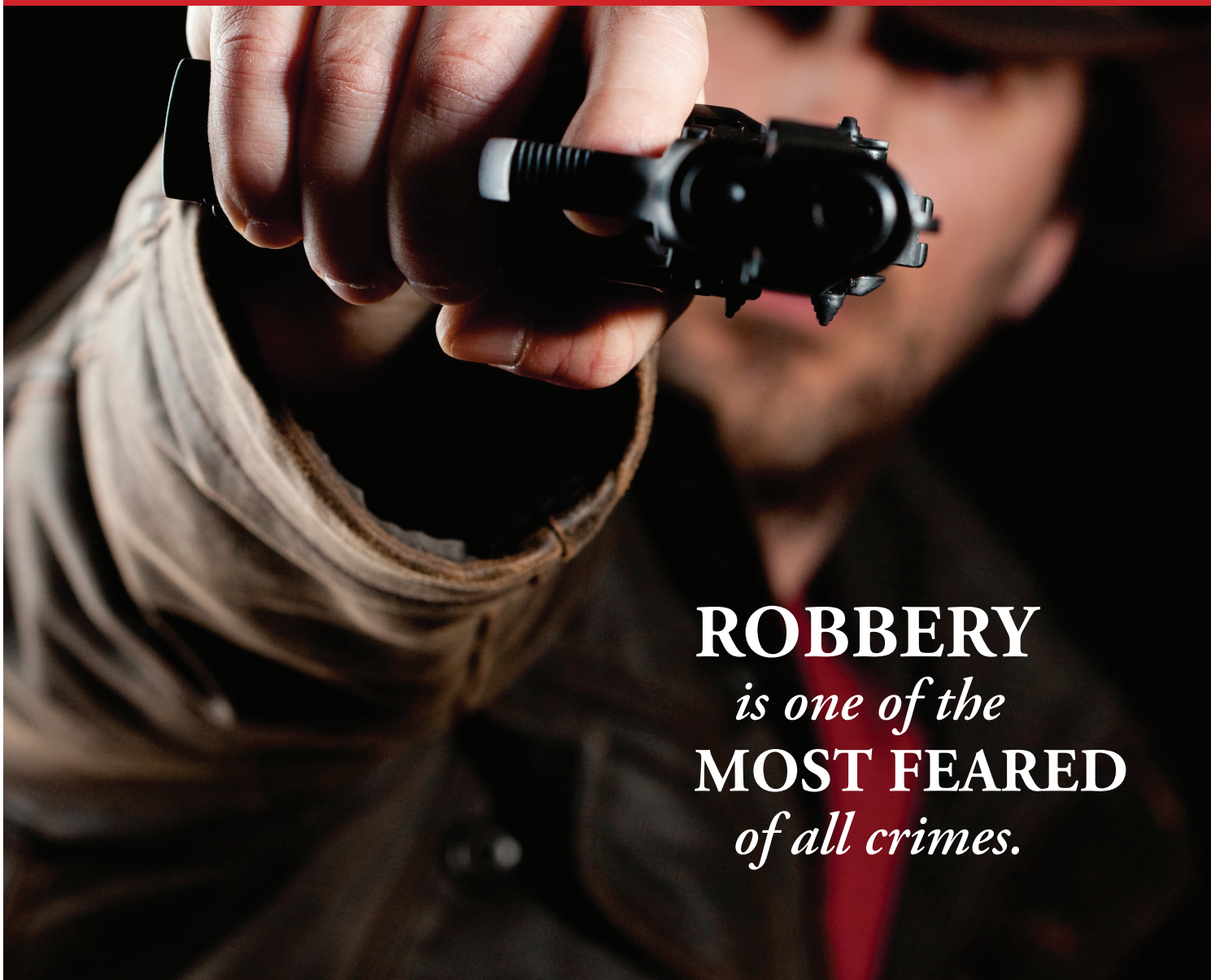


**PROTECTING YOUR EMPLOYEES  
IS EVERY CREDIT UNION'S RESPONSIBILITY**

***...IT'S THE LAW!***



**ROBBERY**  
*is one of the*  
**MOST FEARED**  
*of all crimes.*

**REDUCE THE RISK...TRAIN, PREPARE AND NEVER  
THINK IT CAN'T HAPPEN TO YOUR CREDIT UNION!!**

# REDUCE THE RISK...

## READ WHAT ONE CREDIT UNION HAD TO SAY:

*“Over the years Tandia has utilized the services of Level Five Strategic Partners for a variety of training needs. Robbery mitigation training, facilitated by Todd Moore, is one training course we eagerly anticipate each year. Not only is Todd an experienced professional with his policing background but he has a way of delivering the CARTA material in a highly engaging manner. His ability to present realistic robbery and bomb threat scenarios and encourage participation is consistent feedback we receive each and every time Todd visits us. As a Human Resources professional, I can see the difference that CARTA training makes in the skills and abilities of our front-line staff. Our staff, after training feel prepared empowered and confident that during a potential robbery situation, they can minimize the risk of injury, strategically observe the situation and effectively apply their post-robbery procedures that would aid in apprehension. Moreover, we feel CARTA effectively trains the employee on how to deal with bomb threat situations, another realistic scenario for a financial institution. CARTA training continues to be a staple for our front-line employees and as an organization; we look forward to it each year”.*

Sandra Monaco, Human Resources Specialist  
Tandia, Hamilton, ON

## PRE-POST ROBBERY KITS AVAILABLE TO SUPPORT THIS TRAINING!!

### ABOUT THE FACILITATOR



**TODD MOORE,**  
PRESIDENT – VERITAS TRAINING  
CONSULTANTS INC. & CARTA INC.

Currently a Police Detective with more than 20 years experience, Todd works in the Intelligence Bureau responsible for Organized Crime Investigations. Todd was a former investigator in the Central

Robbery Bureau focusing on financial and commercial armed robberies. A designated Certified Security Professional (C.S.P.) with the Canadian Society of Industrial Security, Todd was the 2003 recipient of the Canadian Bankers Law Enforcement Award and Gold Medal in relation to a complex robbery investigation.



### KEY EMPLOYEE BENEFITS

- Minimizes Risk of Injury during a Robbery - get the knowledge, procedures and confidence to respond to a robbery safely and effectively.
- Training in Post Robbery Procedures - the rate of apprehension of robbery suspects is greatly increased if employees follow post robbery procedures.
- Develop Effective Strategies for Observation - using planned strategies at a time of stress means employees greatly increase the scope and reliability of their 'offender' descriptions.
- Effective response to Bomb Threat Situations - not all threats involve robbery. Employees may encounter bomb or other threats motivated by greed or other personal situations.

### KEY CREDIT UNION BENEFITS

- Helps manage Bill C-45 Legislation (Criminal Liability of Organizations) liability for all decision makers that could arise from a robbery incident where an employee is seriously injured or killed in your workplace.
- Helps management comply with requirements under the Canada Labour Code Regulation 19 (Hazard Prevention Program) which covers all federally regulated industries including financial institutions.

**TO BOOK YOUR ROBBERY RESPONSE TRAINING SESSION  
OR FOR MORE INFORMATION PLEASE CONTACT:**

**Candis Mirtl at 905-602-0644 or email [cmirtl@levelfive.ca](mailto:cmirtl@levelfive.ca)**



[www.levelfive.ca](http://www.levelfive.ca)