

# POWERFUL LEADERS CLINIC

*100% of participants who attended in 2011 & 2012  
said they would recommend this workshop to others!*



**A commitment to self-improvement and exceptional member service is the result of a leadership team that inspires and motivates its employees. The Powerful Leaders 2 day Clinic, will deliver the tools, leadership models and experiential learning to transform, challenge and build leadership skills.**

**NOVEMBER 20<sup>TH</sup>, 21<sup>ST</sup>, 2013. HOMEWOOD SUITES & HAMPTON INN, TORONTO, ON**

**TLi**

**THE LEARNING INSTITUTE**

a division of Level Five Strategic Partners Inc.

# POWERFUL LEADERS CLINIC



## DAY 1

### THIS SESSION FOCUS

- The role of a leader
- Building collaborative relationships
- Coaching for peak performance
- Communicating effectively
- Managing change and transition
- Motivating and encouraging employees

### RESULTS YOU CAN EXPECT FROM THIS SESSION

- Increased performance and personal effectiveness of leaders
- Transforming managers and supervisors to leaders
- Driving change and increased results'
- Improved teamwork'
- Decrease in the number of grievances
- Increased member satisfaction

## DAY 2

### THIS SESSION FOCUS

The Myers Briggs Type Indicator (MBTI) is an indispensable tool when pulling work teams together. It also creates a better understanding of how you can take advantage of your team's individual strengths as well as your own. The MBTI shows you how to develop an effective strategy to deal with your direct reports.

### RESULTS YOU CAN EXPECT FROM THIS SESSION

- Improved communication with your team
- Better tools and skills to coach and motivate your staff
- Increased knowledge about how to develop and build internal and external relationships
- Greater confidence to effectively deal with conflict

## WHO SHOULD ATTEND

Branch Managers, Branch Supervisors, Member Service Supervisors or other employees currently in a leadership position will benefit most by attending this clinic. It is also an excellent program for credit union employees looking for formal leadership training as part of their employee development plan.

## FACILITATOR – LAURIE FLASKO

Laurie Flasko is the President and founder of Laurie Flasko & Associates Inc. She has been providing innovative business solutions for her clients for more than 15 years and is an advocate for enhancing the customer experience. She has more than 20 years experience in the fields of leadership development, team building and customer service training across a diverse range of industry sectors including credit unions. Laurie is a Certified Trainer, Certified Life

Coach and also has certification in Human Resources Management, Myers Briggs Type Indicator and several others. Laurie is also a Certified Speaking Professional (1 of 3 Canadians who earned their CSP in 2012) and has published a book *'Bullying Is Not a Game'* which is a powerful story of torment, trauma and healing as she chronicles her daughter Amanda's journey through bullying. Laurie has appeared on many talk shows including BTV, TVO and CKTV.

### DATE & TIME:

Wednesday, November 20th and Thursday, November 21st, 2013  
8:45 AM to 4:30 PM

### REGISTRATION FEE + DAY MEETING PACKAGE PER SESSION

\$450.00 + HST = \$508.50 + \$57.50 + HST = \$573.48

### REGISTRATION FEE + DAY MEETING PACKAGE BOTH SESSIONS

\$850.00 + HST = \$960.50 + \$115.00 + HST = \$1,090.45

*Register 3 or more employees for both sessions and save an additional \$100.00*

### FEES INCLUDE:

Breakfast, lunch, 2 refreshment breaks and handout material each day!

### LOCATION:

Homewood Suites & Hampton Inn  
5515 Eglinton Ave. West, Toronto, ON M9C 5K5  
Telephone: 416-646-3000  
*Contact the hotel directly if a room is required*

### TO REGISTER:

Return the completed registration form to:

**Jan Hall, National Training Coordinator**

Level Five Strategic Partners Inc.

27-4444 Eastgate Parkway, Mississauga, ON L4W 4T6

Telephone: 905-602-0644 Ext.0

Fax: 905-602-0063

## POWERFUL LEADERS CLINIC – REGISTRATION FORM

Name: \_\_\_\_\_

Credit Union Job Title: \_\_\_\_\_

Name of Credit Union: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

I will be attending session/s:  Day One  Day Two

Cheque Enclosed: \$ \_\_\_\_\_

Please make cheque payable to Level Five Strategic Partners Inc.

**LEVEL FIVE**  
strategic partners inc.