

PERFORMANCE LEADERSHIP

SETTING THE LEADERSHIP STANDARD FOR CREDIT UNION SUCCESS



WORKSHOP 1 . . . WORK PERSONALITY INDEX

Self-awareness is critical to leadership development. This interactive workshop will focus on personal characteristics and behaviours that influence leader performance. Learn how to leverage preferences and strengths and identify techniques that will increase your leadership effectiveness and success at the credit union. Utilizing the *Work Personality Index (WP)* you will receive a personalized leadership report which details your pivotal skills, competencies and areas of difficulty. The customized action plan will maximize your results in order to maximize your greatest increase in leadership performance.

WORKSHOP LEARNING OUTCOMES:

- ✓ Improved leadership skills and personal effectiveness
- ✓ Ability to articulate leadership values and goals
- ✓ Able to work collaboratively toward a common goal

IN ADDITION PARTICIPANTS RECEIVE:

- ✓ Leadership Assessment
- ✓ Personalized Leadership Report
- ✓ Customized Action Plan

MAY 5TH, 2017 · HILTON GARDEN TORONTO AIRPORT WEST, MISSISSAUGA, ON

LEVELFIVE
strategic partners inc.

www.levelfive.ca

PERFORMANCE LEADERSHIP



FACILITATOR – LAURIE FLASKO

Laurie Flasko is the President and founder of Laurie Flasko & Associates Inc. She brings over 20 years of experience in the fields of leadership development, customer service, team building, training and coaching. Among her many credentials, Laurie's is one of only 61 Canadian to receive the Certified Speaker Professional Designation through the National Speakers Association. Laurie is also a Certified Trainer, Training Designer and Facilitator, Certified Professional Coach, and has certifications in HR Management, Myers Briggs Type Indicator, Personality Dimensions and Thiagi Group – Games and Experiential Learning.

Laurie has co-authored the book *Bullying Is Not A Game a Parents' Survival Guide* and has appeared on many television shows.

Experience - With 20 years' experience in leadership development, customer service training, and team building Laurie has helped companies build service cultures that deliver outstanding business results. As a Certified Executive Coach, Laurie helps leaders achieve their personal best by tapping into their greatness. Nothing speaks louder than results: among her accomplishments, her clients have achieved ranking the second Best Employer in Canada by Globe & Mail Report on Business Magazine, Chamber of Commerce awards for her customer service programs. In addition to realizing increased revenues, they continue to receive numerous service awards and public recognition while consistently achieving outstanding member/customer experience scores.

WHO SHOULD ATTEND

This workshop is excellent for anyone in a leadership role including CEOs, Branch Managers, department managers and supervisors who have responsibility for achieving goals, motivating and managing employee performance. It is also an excellent program for employees wishing to move into a leadership role or has leadership identified as a required competency in their personal development plan.

DATE: Friday, May 5th, 2017

TIME: 9:00 AM TO 4:30 PM

REGISTRATION FEE + MEETING PACKAGE:

\$565.00 + 75.00 + \$83.20 (HST) = \$723.20

FEE INCLUDES:

- Training Material
- Continental Breakfast
- Lunch
- 2 nutrition breaks

LOCATION:

Hilton Garden Inn Toronto Airport West

1870 Matheson Blvd

Mississauga, ON L4W 0B3

Telephone: 905-361-6300

Contact the hotel directly if a room is required.

TO REGISTER:

Return the completed registration form via email to:

Candis Mirtl at cmirtl@levelfive.ca

REGISTRATION FORM PERFORMANCE LEADERSHIP – WORK PERSONALITY INDEX

Name: _____

Credit Union: _____

Address: _____

_____ Postal Code: _____

Telephone: _____ Fax: _____

Email: _____

Payment Enclosed in the amount of \$ _____

Make cheque payable to Level Five Strategic Partners Inc.

Mail to:

Candis Mirtl - Level Five Strategic Partners Inc.

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