

# FALL 2016 DIRECTORS' KNOWLEDGE EXCHANGE



Since 2009 the Directors' Knowledge Exchange has focused primarily on the difficult and thought-provoking issues facing credit union board leaders. Attending the exchange offers directors the opportunity to gain knowledge, engage in robust discussions and share experiences in a stimulating and open environment. Return to your credit union better prepared to deal with the ongoing challenges and changes facing credit unions. Building a valuable peer network is an important component of every knowledge exchange.

*The Knowledge Exchange is a Director Continuing Education event*

**Guest Speaker:**

DICO Representative

OCTOBER 15<sup>TH</sup>, 2016 · HILTON GARDEN INN TORONTO AIRPORT WEST, MISSISSAUGA, ON

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# FALL 2016 – DIRECTORS’ KNOWLEDGE EXCHANGE

SATURDAY, OCTOBER 15<sup>TH</sup>, 2016

## Morning Agenda

7:30 – 8:45 am	Registration and Breakfast
9:00 – 10:15 am	Welcome and Introductions Open Question
10:15 – 10:30 am	Nutrition Break
10:30 am – 12:00 pm	<b>DICO – Guest Presenter</b> <ul style="list-style-type: none"><li>• System Update</li><li>• New Structure Recommendation</li><li>• Corporate Governance Examination Results</li><li>• Director Training/Competency Update</li><li>• Q &amp; A</li></ul>
11:45 – 12:00 pm	Debrief
12:00 – 1:00 pm	Networking Lunch
1:00 – 2:15 pm	<b>High Performance Corporate Governance Audit Committee</b> <ul style="list-style-type: none"><li>• Skills and Expertise</li><li>• Internal Audit</li><li>• External Audit</li><li>• Risk Management</li><li>• DICO Examination Criteria</li></ul> <b>Management</b> <ul style="list-style-type: none"><li>• Risk Management</li><li>• Business Strategy &amp; Business Plans</li><li>• Operational and Financial Results</li><li>• Board Reporting</li><li>• DICO Examination Criteria</li></ul>
2:15 – 2:30 pm	Nutrition Break
2:30 – 3:15 pm	<b>Alternatives to Merging</b> <p>Boards and/or CEOs are consistently being approached and solicited by other credit union boards and/or CEOs to merge.</p> <p>What if your board’s decision is to ‘stay the course’?</p> <p>This session will cover the important questions a board must contemplate:</p> <ul style="list-style-type: none"><li>• What must we do in order to survive?</li><li>• What are the strategies the board must focus on?</li><li>• What is our market niche?</li><li>• Will outsourcing play an important role?<ul style="list-style-type: none"><li>• What impact will the ‘war on talent’ have for the credit union?</li><li>• How do we attract and retain qualified staff?</li></ul></li></ul>
3:15 – 4:00 pm	<b>CEO Annual Review</b> <ul style="list-style-type: none"><li>• Policy</li><li>• Job Description/Strategic Plan/Evaluation Process</li><li>• DICO Examination Criteria</li></ul>
4:00 pm	Closing Remarks



**REGISTER  
and Pay Early  
and Save!!!**

## DATE:

**Saturday, October 15, 2016**

## LOCATION:

**Hilton Garden Inn Toronto Airport West**  
1870 Matheson Blvd., Mississauga, ON L4W 0B3  
Telephone: 905-361-6300

*Please contact the hotel directly to book your room*

## EARLY PAYMENT & REGISTRATION FEE + MEETING PACKAGE:

**Early Registration Deadline – Friday, September 23, 2016**  
**\$475.00 + HST = \$536.75 + \$74.00 + HST = \$620.37**

## REGULAR REGISTRATION FEE + MEETING PACKAGE:

**\$575.00 + HST = \$649.75 + \$74.00 + HST = \$733.37**

*Make cheque payable to Level Five Strategic Partners Inc.*

## FEE INCLUDES:

Full hot breakfast, hot lunch, 2 nutrition breaks.

## 2016 FALL DIRECTORS’ KNOWLEDGE EXCHANGE - REGISTRATION FORM

Name: \_\_\_\_\_

Years on the board : \_\_\_\_\_

Board Role (e.g. Chair, Vice, Audit Committee): \_\_\_\_\_

Committee Positions (if any): \_\_\_\_\_

Credit Union: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_ Postal Code: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Email Registration form to [cmirtl@levelfive.ca](mailto:cmirtl@levelfive.ca)

## Mail payment to:

Level Five Strategic Partners Inc.  
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[www.levelfive.ca](http://www.levelfive.ca)