

COMMUNICATING FOR IMPACT & RESULTS

REGISTER AND PAY EARLY AND SAVE!!!

Learn to communicate effectively and improve your interpersonal communication skills



the power of
COMMUNICATION



The Communication for Impact & Results workshop was one of the best sessions I have ever attended. Laurie is engaging, knowledgeable and an excellent facilitator. As a result of the training I have developed a more effective method of communicating with staff, a deeper understanding of my employee's needs and the key to motivating them. The tools and skills I learned in the workshop have had a positive and measureable impact on our credit union.

*Karen Oliveria
Member Relations Leader
Luminus Financial*

Communication is the process of exchanging information between individuals or groups of people. For leaders, the ability to influence people is an essential business and life skill.

The Communicating for Impact & Results workshop will teach participants how to detect motivation triggers in others, and teach them the language that will maximize the impact to get the best results. As a leader 85% of results depend on others. Communicating effectively, building relationships, managing change and working with people's strengths are fundamental to a leader's success. During this session participants will learn to establish a deep level of rapport and communicate effectively with anyone.

SEPTEMBER 14TH, 2016

HILTON GARDEN INN TORONTO AIRPORT WEST HOTEL, MISSISSAUGA

LEVELFIVE
strategic partners inc.

levelfive.ca

COMMUNICATING FOR IMPACT & RESULTS

WHO SHOULD ATTEND

Branch Managers, all credit union employees in a leadership, management or supervisory role. It is an excellent course for those responsible for leading meetings, motivating staff and driving results.

FACILITATOR – LAURIE FLASKO

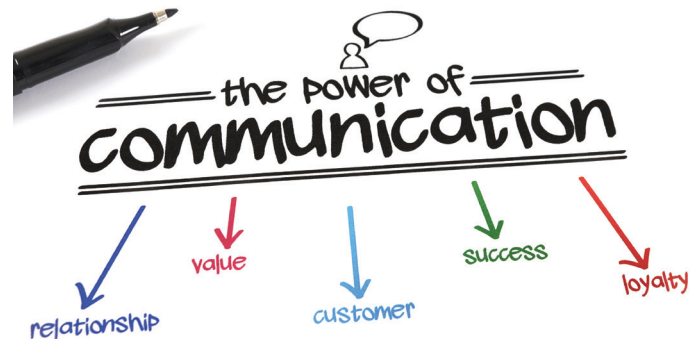


Laurie Flasko is the President and founder of Laurie Flasko & Associates Inc. She brings over 20 years of experience in the fields of leadership development, customer service, team building, training and coaching. Among her many credentials, Laurie's is one of only 61 Canadian to receive the Certified Speaker Professional Designation through the National Speakers Association. Laurie is also a Certified Trainer, Training Designer and Facilitator, Certified Professional Coach, and has certifications in HR Management, Myers Briggs Type Indicator, Personality Dimensions and Thiagi Group – Games and Experiential Learning.

LEARNING OUTCOMES

Upon completion of this training employees should be able to:

- Understand the Language and Behavior Profile (LAB Profile) which includes;
 - How employees get motivated
 - How employees process information
 - How employees make decisions
- Make employee performance discussions more productive



LOCATION:

Hilton Garden Inn Toronto Airport West Hotel
1870 Matheson Blvd
Mississauga, ON L4W 0B3
Telephone: 905-361-6300
Please contact the hotel directly if a room is required

DATE:

Wednesday, September 14th, 2016 – 9:00 AM TO 4:30 PM

EARLY PAYMENT & REGISTRATION FEE + MEETING PACKAGE:

Early Deadline Friday, August 12th, 2016
\$795.00 + HST = \$898.35 + \$83.00 + HST = \$992.14

REGULAR REGISTRATION FEE + MEETING PACKAGE

\$895.00 + HST = \$1,011.35 + \$83.00 + HST = \$1,105.14

FEE INCLUDES:

Training Material, Continental Breakfast, Lunch and 2 nutrition breaks

TO REGISTER:

Return the completed registration form via email to Candis Mirtl at cmirtl@levelfive.ca

Mail cheque to:

Level Five Strategic Partners Inc
Suite 308 – 6975 Meadowvale Town Centre Circle #9
Mississauga, ON L5N 2V7
Telephone: 905-602-0644

REGISTRATION FORM COMMUNICATING FOR IMPACT & RESULTS



Name: _____

Credit Union: _____

Address: _____

Postal Code: _____

Telephone: _____ Fax: _____

Email: _____

Payment Enclosed in the amount of \$ _____

Cheque to follow

Make cheque payable to
Level Five Strategic Partners Inc.

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